TRIGON

TRIGON Trade Manager (TM) — Client Handbook

A practical guide to installation, setup, signal connections, and trade management.

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1. System Requirements

Before installing TRIGON TM, make sure your PC meets the following requirements:

- Operating system: Windows 10 or Windows 11 (64-bit).
- Broker terminal: MetaTrader 5 (MT5) installed and logged in to your trading account.
- Web engine: Microsoft Edge WebView2 Runtime. It is pre-installed on most modern Windows PCs. If the app displays a blank screen, you may need to install it from Microsoft.
- Internet: A stable internet connection.
- TRIGON account: The email address associated with your TRIGON subscription. A TRIGON License Key can also be used as an alternative.

2. Software Tiers & Signal Subscriptions

Your Software Tier and Signal Subscriptions control two different kinds of access.

Software Tiers

Software Tiers determine which features are unlocked in the application. Tiers are cumulative: each higher tier includes the features of the lower tiers.

TIER	INCLUDED FEATURES
STANDARD	Core Trade Manager and Basic Telegram integration.
PRO	All STANDARD features, plus Discord integration and expanded risk settings.
ENTERPRISE	All STANDARD and PRO features, plus API Webhooks.

Signal Subscriptions

Signal Subscriptions determine which TRIGON signal groups you can access: Quant, Vector, Matrix, and Cipher. The corresponding strategy tabs appear on the dashboard only when you have an active subscription for that specific strategy.

Important: Your base Software Tier and your Signal Subscriptions are billed separately. For example, you can have a TM Pro tier AND a Full Ecosystem pass, and TRIGON TM will automatically merge them to unlock Pro features + all 4 strategy tabs.

3. First-Time Setup

Complete the setup steps in order. Keep MetaTrader 5 open and logged in while configuring TRIGON TM.

Step 0: Enable MT5 Algo Trading

⚠ CRITICAL PREREQUISITE — ENABLE MT5 ALGO TRADING

TRIGON TM cannot send orders if Algo Trading is disabled in MetaTrader 5. This is the most common setup issue for new users. Complete this step before continuing.

1. Open MetaTrader 5 (MT5).

2. Find the Algo Trading (or AutoTrading) button on the top toolbar.

3. Click it so the button is highlighted green. If it is red, automated orders are disabled.

Optional, recommended: Open the Market Watch window with Ctrl+M, right-click inside the symbol list, and select Show All. TRIGON TM can automatically add required symbols, but showing all symbols may help speed up execution.

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Step 1: License Activation

1. Enter your TRIGON License Key OR Account Email Address into the activation input field.

2. Click Activate.

3. After your account or license is validated, the app automatically moves to Step 2.

Recommended: Use your Account Email Address. Using your email address is highly recommended. It allows the app to automatically query our servers and unlock all active subscriptions (e.g., TM Pro + Quant) without needing a manual key.

Make sure you enter the exact email address associated with your TRIGON account and subscription.

Step 2: MetaTrader 5 Connection

1. Make sure MT5 is open and logged in to your broker account in the background.

2. If MT5 is installed in a custom folder, click Browse and locate **terminal64.exe**.

3. Make sure the Create Desktop Shortcut box is checked so TRIGON TM generates a shortcut on your Desktop.

4. Click Test Connection.

5. When the status displays Connected! Balance: $..., click Next.

Step 3: Telegram Connection

1. Open the Telegram app on your phone.

2. Go to Settings > Devices > Link Desktop Device.

3. Scan the QR code displayed on your PC.

4. When the app confirms Successfully connected!, click Finish Setup.

4. Dashboard Overview

After completing setup, you will land on the main dashboard. The dashboard contains the following areas:

- Home tab: Displays live statistics, including TP Hit Rate, Active Signals, and Sim Equity, along with Active and Closed trade cards.
- TM tab: Shows a detailed table of all Open Positions and Closed Trades.
- Strategy tabs: Depending on your active Signal Subscriptions, tabs for Quant, Vector, Matrix, or Cipher appear so you can filter trades by strategy.
- Chart tab: Provides an integrated TradingView chart for technical analysis.
- Activity Feed: A live log on the right side of the application showing what the Trade Manager is doing in real time.
- Red Warning Banner: If your subscription expires or a payment fails, a red banner will drop down from the top of the screen. The app remains open so you can manage your open trades, but you must update your payment method at trigonidle.com/account to remove the banner and resume signal execution.

5. Signal Integration Setup

TRIGON TM can receive trading signals through Telegram, Webhooks (API/TradingView), and Discord. The available integrations depend on your Software Tier.

A. Telegram Setup (STANDARD)

1. Click the Gear icon to open Settings, then select Connections & License.

2. Scroll to the Telegram Groups section.

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3. For a TRIGON signal group, tick its checkbox and select TRIGON Ecosystem.

4. For a third-party signal group, tick its checkbox and select Generic (Auto-Detect). Paste a sample message, click Auto-Detect Format, verify the detected data, then click Confirm & Save.

5. Click Save Configuration. The group should then appear as a green badge.

B. Webhook / API Setup (ENTERPRISE)

1. Scroll to the Enterprise Webhook section.

2. Click the ? icon to view the API documentation.

3. Paste the Tunnel Token supplied by your TRIGON representative into the input field.

4. Click Start Tunnel. The status should display Tunnel running!.

5. Provide your unique Webhook URL to your API or TradingView configuration.

6. Send either a structured JSON payload or a raw-text fallback payload, as shown below.

Structured JSON payload

```
{
  "symbol": "EURUSD",
  "action": "BUY",
  "entry": 1.0850,
  "sl": 1.0820,
  "tp": [1.09]
}
```

Raw-text fallback payload

```
{
  "content": "BUY EURUSD at 1.0850 SL 1.0820"
}
```

Use the exact field names and payload structure shown in the API documentation opened from the application.

C. Discord Setup (PRO)

1. Scroll to the Discord Bot (Pro) section.

2. Paste your Discord Bot Token and click Connect.

3. For instructions on creating a Discord bot and enabling Message Content Intent, click the ? icon to open the detailed guide. The setup is completed in the Discord Developer Portal.

6. Trading Settings & Risk Management

Open Settings > Trading Settings to configure how TRIGON TM manages trades. Review each setting carefully before enabling automated trading.

SETTING	WHAT IT DOES
Reference Balance	The baseline amount used to calculate position sizes (default: $10,000). This is independent of your actual MT5 balance. Trade sizing is calculated using this reference amount to keep risk consistent.
Risk % per trade	The percentage of your Reference Balance you are willing to risk on each signal (for example, 1.0%).
Move SL to BE on TP1	Automatically moves the Stop Loss to breakeven when Take Profit 1 is hit.
Move SL to TP1 on TP2	Moves the Stop Loss to the TP1 level when TP2 is hit, helping lock in profit.
Profit Giveback Guard	If a trade has moved into deep profit but then reverses, the Trade Manager closes it to protect gains.

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SETTING	WHAT IT DOES
Portfolio Limits	Lets you set the maximum number of positions per pool, daily loss caps, and correlation thresholds to help protect your account.

7. Troubleshooting & FAQ

Use the checks below to resolve common setup and connection issues. If the issue continues after completing the suggested steps, contact TRIGON Support using the details at the end of this handbook.

QUESTION	ANSWER
Why did the MT5 connection fail with error -6 (Terminal: Authorization failed)?	Make sure the MetaTrader 5 desktop application is open and logged in to your broker account. TRIGON TM cannot log in to your broker account if the MT5 terminal is closed.
Why is the Telegram QR code not refreshing?	Telegram QR codes expire every 60 seconds. If the code expires before you scan it, wait a few seconds. The application will automatically generate a new QR code.
Why does the Webhook show Error 1033 in the terminal?	Error 1033 indicates that the Cloudflare tunnel is offline. Go to Settings > Webhook, check that your token is entered correctly, and click Start Tunnel.
Why is MT5 not opening trades, or showing “AutoTrading disabled by client”?	Enable Algo Trading in MetaTrader 5. Find the Algo Trading button on the top toolbar and click it so it is highlighted green. See the critical prerequisite in Section 3.
Why was a trade rejected with “Invalid stops” or “SL/TP not above market bid”?	The signal may contain an Entry, Stop Loss, or Take Profit price that is too far from the current live market price—for example, if the signal was sent hours earlier. TRIGON TM’s built-in safety guards reject such trades to help protect your account from poor fills.
Why can’t I see the Discord or Webhook section?	Discord and Webhooks are premium features. Check your Software Tier in Section 2. Discord requires PRO; API Webhooks require ENTERPRISE. Contact Support for account or tier assistance.
Why can’t I see the Quant, Matrix, Vector, or Cipher strategy tabs?	A strategy tab appears only when you have an active Signal Subscription for that specific strategy.
Where is my trade history saved?	Your trade history is stored locally on your PC in: **C:\Users\[Username]\AppData\Roaming\TRIGON**.
Why is there a red banner at the top of the screen?	Your subscription payment failed or expired. You have a 3-day grace period to update your payment method at trigonidle.com/account. During this time, you can manage open trades, but the system will reject new signals.
Why does Windows show a “Windows protected your PC” (SmartScreen) warning when I open the app?	Because TRIGON TM is a newly updated release, Windows SmartScreen may flag it. Click “More info” and then “Run anyway” to launch the app safely.
How do I update the app to the newest version?	You don't need to do anything. TRIGON TM features a silent OTA (Over-The-Air) updater. When a new version is available, it downloads in the background and applies automatically the next time you restart the app.
I entered my email in the Setup Wizard, but it says “No active subscription found”.	The app checks our servers for active plans tied to that email. Ensure you are using the exact email you used at checkout, and verify your payment went through. If you just paid, wait 60 seconds and try again.

Support

For support, please contact support@trigonidle.com or visit trigonidle.com/account.

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